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Alexandre Mata (Complainant)

vs

Google Ireland Ltd. (Respondent)

Case: 3341471981

Recognition Decision

In its capacity as an out of court dispute settlement body under Art. 21 of the digital services act, ADROIT, based on the statements submitted by the parties, held that

- 1. The Respondent has acknowledged the Complainants claim.**
The proceedings were concluded by immediate remedy.
- 2. The Respondent bears the cost of the proceedings.**

A. Parties

The Complainant is Alexandre Mata, residing at 15, rue de la poissonnerie, 30240 Le Grau-du-Roi, in France.

The Respondent is Google Ireland Ltd., with registered address at Gordon House, Barrow Street, 4 Dublin, Ireland.

B. Procedural History

The Complaint was filed by the Complainant with ADROIT on the 27 Jul 2026 by online submission. In accordance with the Rules of Procedure, ADROIT formally notified the platform provider of the Complaint and hence the case was formally opened.

The Respondent has acknowledged the Complainants claim on 31 Jul 2026 9:19 AM, and declared immediate remedy.

C. Facts of the Case

The present claim seeks to challenge a moderation decision issued by the Respondent, which adversely affected the Claimant in their capacity as an active user of the digital service provided on the Respondent's platform during the relevant period.

By virtue of the imposed moderation measure, the complainant submitted the matter to this authority, seeking a declaration that the Respondent's conduct was unlawful on the grounds that it was arbitrary and unjustified.

Subsequently, the Respondent acknowledged the revocation of the initially adopted moderation decision and expressed its willingness to promptly resolve the dispute.

D. Decision

In light of the Respondent's immediate rectification of the disputed matter, it is considered that the subject of the proceedings has been effectively resolved. Consequently, no decision on the merits regarding the legality of the impugned measure shall be issued, as the legal interest necessary to sustain the proceedings no longer subsists.

E. Cost Determination

With regard to the costs of the proceedings, it is determined:

The Respondent bears the cost of the proceedings. According to Sec. C, II, Nr. 3 ADROIT Fee Model, the Respondent is charged the Administrative Fee for immediate remedy amounting to EUR 109.57.

As an out-of-court dispute settlement decision under the DSA, this decision is not binding according to Art. 21 sec. 5 DSA. It does not preclude either party from pursuing further legal remedies.

Adroit, August 03, 2026